



AUSTRALIA

Effective from April 2007 to March 2008

WELCOME TO AUSTRALIA!

Driving in Australia

Australia has a good network of well-maintained roads and highways and for the more intrepid, quite a few dusty tracks leading to the outback accessible only by 4WD vehicles.

Although distances between gateway cities in Australia may seem vast, the good network allows an enjoyable self-drive holiday and the opportunity for travellers to stop as long as they like at points of interest.

Fuel Prices

Petrol in Australia comes in leaded and unleaded grades and is sold by the litre. Petrol and diesel costs between \$AUD1.55 and \$AUD0.95 cents per litre. Prices are usually higher in country areas, and substantially higher in Western Australia and The Northern Territory. Petrol stations are plentiful but trading hours vary.

Road Rules

Australians drive on the left-hand side of the road. The maximum limit in cities and towns is 50 km/h and 110 km/h on country highways, unless signs indicate otherwise. Police regularly check motorist's speeds with radar and camera devices. Strict drink-driving laws apply and random breath testing, the checking of blood alcohol levels is conducted in all Australian States. It is compulsory for drivers and passengers to wear seat belts at all times.

Budget reserves the right to charge the renter for any traffic infringement notices, parking fines or unreported vehicle or third party damage.

Note: See Page 11 to 13 for City Tolls

Drivers Licence

All drivers must hold a current, non-probationary licence (with an English translation shown on the licence) from their country of residence, or an international drivers permit. Licences (and a valid passport) must be carried at all times when driving, and for rentals longer than three months, licence regulations should be checked with the motor registration authority on arrival in Australia.

Age

The minimum age for renting from Budget is 21 years for passenger cars and Minivans and 25 years for Four Wheel Drives. No maximum age. Specific insurance conditions apply to renters between 21 and 25 years.

Taxes

Goods and Services Tax (GST)

All goods and services in Australia are subject to Goods and Service Tax (GST - currently at 10%). This is included in the net rate.

LOCATIONS

In-Terminal Airport Desks

Budget service counters are in terminal at Australia's capital city and major regional airports. They are staffed to meet all confirmed pre-reserved bookings off scheduled incoming and departing flights as required, for car and minivan bookings.

Free Hotel Delivery

Budget delivers any pre-booked car or minivan to the renter's hotel/motel within a 15km radius of any participating location free of charge. Please note that deliveries must be pre-booked at the time of reservation, and must state the address of the delivery location. Clients must pay the bond/deposit by major credit card (not cash) upon delivery of the vehicle. **Hotel deliveries are available Monday to Friday between 08.30am and 4.30pm(except for Sydney Locations 10.00am to 3.00pm).** Due to traffic restriction Budget Sydney City does not deliver to The Russell Hotel, Harbour Rocks Hotel, Stafford Apartments, York Apartments, Manhattan Hotel, Top of the Town Hotel, Kingsview Hotel, Ibis World Square, Sheraton 4 Points, Mecure Hotel Darling Harbour and Travel Lodge Wentworth Hotel.

Branch Details

Please find following the current details of our Participating Rental Locations in Budget's net rate wholesale programme. Vehicle collections, drop-off's and one way rentals are only available from these participating locations.

HEAD OFFICE				
	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Melbourne Sales Office	25A Dorcas Street South Melbourne Vic 3205	(61 3) 9697 4400	(61 3) 9682 8804	Mon-Fri 0830-1700
Central Reservations	PO Box 876, Mascot, NSW, 1460, Australia. Reservations@budget.com.au	(61 2) 9353 9385 or 1800 006 930	(61 2) 9353 9389	Mon-Fri 0730-2000 Sat 0800-1730 Sun 0830-1630 Public Holidays: 0800-1600

NEW SOUTH WALES				
	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Sydney City	93 William St	Ph:(02)9339 8888	Fax:(02) 9332 1260	Mon-Sun 0730-1800
Sydney Apt	International	Ph:(02)9207 9160	Fax:(02) 9669 6818	Mon-Sun 0600-2300
	Qantas Domestic	Ph:(02)9207 9155	Fax:(02) 9317 5815	Mon-Sun 0600-2300
	Virgin	Ph:(02)9207 9150	Fax:(02) 9667 0942	Mon-Sun 0600-2300
North Sydney	211 Pacific High way	Ph:(02)9448 7530	Fax:(02) 9956 8543	Mon-Sun 0600-2300
Manly	368-370 Pittwater road	Ph:(02)9941 5911	Fax:(02) 9941 5910	Mon-Fri 0800-1800 Sat-Sun 0800-1400
Gladesville	31 Higginbotham Road	Ph:(02)9448 2888	Fax:(02) 9448 2880	Mon-Fri 0800-1800 Sat-Sun 0800-1400

VICTORIA				
	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Melbourne City	398 Elizabeth St	Ph:(03) 9203 4846	Fax:(03) 9639 3930	Mon-Fri 0800-1830 Sat-Sun 0800-1700
Melbourne Airport	International	Ph:(03) 9241 6366	Fax:(03) 9335 1760	Mon-Sun 0500-2400
	Qantas Domestic	Ph:(03) 9241 6366	Fax:(03) 9335 1760	Mon-Sun 0500-2400
	Virgin	Ph:(03) 9241 6366	Fax:(03) 9335 1760	Mon-Sun 0500-2400
Prahan	425 Malvern Rd	Ph:(03) 9201 8888	Fax (03) 9824 2399	Mon-Fri 0800-1730 Sat-Sun 0800-1200
Richmond	119 Palmer St	Ph:(03) 9299 1111	Fax (03) 9428 7966	Mon-Fri 0800-1800 Sat-Sun 0800-1700
Southbank	295 City Road	Ph (03) 9299 2222	Fax:(03) 9690 2361	Mon-Fri 0800-1800

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ACT

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Canberra	Rydges Lakeside Hotel London Circuit Canberra City	Ph:(02)6257 2200	Fax:(02) 6257 2941	Mon-Fri 0800-1700 Sat 0800-1200
Canberra Airport	Virgin / Qantas	Ph:(02)6257 1305	Fax:(02) 6257 2941	Mon-Sun 0700-2100

TASMANIA

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Hobart	96 Harrington St	Ph: (03) 6234 5222	Fax:(03) 6231 0252	Mon-Fri 0800-1800 Sat 0800-1730 Sun 0800-1330
Hobart Airport	In Terminal	Ph: (03) 6248 5333	Fax (03) 6248 5553	Mon-Sun 0800-0030
Devonport Airport	In Terminal	Ph: (03) 6427 0650	Fax:(03) 6427 0655	Mon-Fri 0800-1730 Sat-Sun 0800-1700
Devonport Ferry	In Terminal	Ph: (03) 6427 0650	Fax:(03) 6427 0655	Mon-Sat 0830-0915 Sun 2130-2230
Launceston Airport	In Terminal	Ph (03) 6391 8566	Fax:(03) 6391 8743	Mon-Sun 0800-2000
Wynard/Burnie Apt	In Terminal	Ph: (03) 6442 1777	Fax:(03) 6442 1450	Mon-Sun 0800-1800

QUEENSLAND

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Brisbane City	Cnr Margaret & Albert St	Ph:(07) 3220 0699	Fax:(07) 3857 0018	Mon-Fri 0730-1800 Sat-Sun 0730-1500
Brisbane Apt	International	Ph (07) 3860 4050	Fax:(07) 3860 5434	Mon-Sun 0630-2300
	Qantas Domestic	Ph:(07) 3860 4466	Fax:(07) 3860 4717	Mon-Sun 0630-2300
	Virgin	Ph (07) 3860 4744	Fax:(07) 3857 0018	Mon-Sun 0630-2300
Hamilton (4WD Depot only)	12 Curtin Ave, Hamilton	Ph:(07) 3633 5333	Fax:(07) 3633 5344	Mon-Sun 0800-1700
Rocklea	650 Beaudesert Road	Ph:(07) 32741616	Ph (07) 32741621	Mon-Sun 0700-1800
Ipswich	280 Brisbane Street	Ph (07) 3812 1293	Ph (07) 3812 1703	Mon-Fri 0730-1730 Sat-Sun 0730-1200
Darra	2688 Ipswich Road	Ph (07) 3375 3322	Ph (07) 3375 4418	Mon-Sun 0700-1800
Capalaba	231 Old Cleveland Road	Ph (07) 3245 2455	Ph (07) 3245 3398	Mon-Sun 0730-1730
Cairns City	153 Lake Street	Ph:(0740) 519 222	Fax:(0740) 521 158	Mon-Sun 0730-1800
Cairns Airport	International	Ph(0740) 359 500	Fax:(0740) 359 673	Mon-Sun 0530-2230
	Qantas Domestic	Ph:(0740) 359 500	Fax:(0740) 359 673	Mon-Sun 0530-2230
	Virgin	Ph:(0740) 359 500	Fax:(0740) 359 673	Mon-Sun 0530-2230
Coolangatta Apt	Virgin/Qantas	Ph:(07) 553 65377	Fax:(07) 5536 8948	Mon-Sun 0800-2030
Southport	32 Central park Avenue Ashmore	Ph:(07) 5556 8555	Fax:(07) 5556 8500	Mon-Sun 0700-1800
Surfers Paradise	Cnr Ferny & Norfolk Ave.	Ph:(07) 5538 1344	Fax:(07) 5538 5470	Mon-Sun 0730-1700
Maroochydore	7 Aerodrome Road	Ph:(07) 5443 6555	Fax:(07) 5443 2125	Mon-Sun 0800-1700
Maroochydore Apt	Terminal Building	Ph:(07) 5448 7455	Fax:(07) 5447 2337	Mon-Sun 0001-2400
Noosa	Bay Village Shopping Ctre	Ph:(07) 5447 4588	Fax:(07) 5447 2337	Mon-Sun 0800-1730
Townsville Depot	215 Ingham Rd	Ph:(07)4725 2344	Fax:(07) 4725 2690	Mon-Sun 0730-1700
Townsville Apt	In Terminal	Ph:(07)4725 2344	Fax:(07) 4725 2690	Mon-Sun 0730-2100
Mackay Depot	19b Juliet St	Ph:(07) 4951 1400	Fax:(07) 4951 2510	Mon-Fri 0800-1700 Sat-Sun 0900-1200
Mackay Airport	In Terminal	Ph:(07) 4951 1400	Fax:(07) 4951 2510	Mon-Sat 0730-2030 Sun 0900-1300

SOUTH AUSTRALIA

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Adelaide City	274 North Terrace, Cnr Frome St	Ph: (08) 8223 1400	Fax:(08) 8224 0025	Mon-Fri 0800-1700 Sat-Sun 0800-1400
Adelaide Airport	International	Ph: (08) 8234 4111	Fax:(08) 8234 4712	Mon-Sun 0700-2200
	Qantas Domestic	Ph: (08) 8234 4111	Fax:(08) 8234 4712	Mon-Sun 0700-2200
	Virgin	Ph: (08) 8234 4111	Fax:(08) 8234 4712	Mon-Sun 0700-2200

WESTERN AUSTRALIA

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Perth City	960 Hay St	Ph: (08) 9480 3111	Fax:(08) 9480 3188	Mon-Fri 0800-1800 Sat 0800-1200 Sun 0800-1100
Perth Airport	International	Ph: (08) 9277 9277	Fax:(08) 9277 9908	Mon-Sun 0730-2400
	Qantas Domestic	Ph: (08) 9277 9277	Fax:(08) 9277 9908	Mon-Sun 0730-2400
	Virgin	Ph: (08) 9277 9277	Fax:(08) 9277 9908	Mon-Sun 0730-2400
Perth 4WD's	83 Belmont Ave, Belmont	Ph: (08) 9479 1919	Fax:(08) 9479 1060	Mon-Fri 0800-1700 Sat 0800-1100
Albany	360 Albany Hwy	Ph: (08) 9841 7799	Fax:(08) 98412299	Mon-Sat 0700-2100 Sun 0800-1800
Albany Airport	Albany Airport	Ph: (08) 9841 7799	Fax:(08) 98412299	Mon-Sat 0700-2100 Sun 0800-1800
Broome Airport	Broome Apt - Carpark	Ph: (08) 9193 5355	Fax:(08) 9193 5325	Mon-Fri 0800-1700 Sat 0800-1300
Carnarvon Depot	5 Crowther St	Ph: (08) 9941 2155	Fax:(08) 9941 3835	Mon-Fri 0800-1700 Sat 0800-1100
Carnarvon Airport	Airport terminal	Ph: (08) 9941 2155	Fax:(08) 9941 3835	Mon-Fri 0800-1700 Sat 0800-1100
Derby	Roadhouse 48 Lock St	Ph: (08) 9191 2044	Fax:(08) 9191 1368	Mon-Sun 0600-2200
Exmouth Depot	Shell Svce Stn, Cnr Murat Rd & Nimitz St	Ph: (08) 9949 1534	Fax:(08) 9949 1966	Mon-Fri 0900-1700 Sat 0800-1200
Geraldton	75 Broome St	Ph: (08) 9923 2590	Fax:(08) 9923 2562	Mon-Sun 0700-2100
Kalgoorlie Depot	Old Airport grounds	Ph: (08) 9093 2300	Fax:(08) 9093 2301	Mon-Fri 0700-1700 Sat 0800-1000
Kalgoorlie Airport	In Terminal	Ph: (08) 9093 2300	Fax:(08) 9093 2301	Mon-Fri 0700-1700 Sat 0700-1000
Karratha Airport	In Terminal	Ph: (08) 9144 2136	Fax:(08) 9185 1023	Mon-Fri 0730-1700 Sat 0730-1200
Kununurra Depot	947 Mango St	Ph: (08) 9168 2033	Fax:(08) 9168 2433	Mon-Fri 0080-1700 Sat 0800-1200
Kununurra Airport	In Terminal	Ph: (08) 9168 2033	Fax:(08) 9168 2433	Mon-Fri 0800-1700 Sat 0800-1200
Learmonth (Exmouth)	In Terminal	Ph: (08) 9949 1534	Fax:(08) 9949 2143	Mon-Fri 0700-1730 Sat 0800-1100
Newman Airport	In Terminal	Ph: (08) 9175 1888	Fax:(08) 9175 1600	Mon-Fri 0730-1730 Sat 0730-1200
Paraburdoo Airport	In Terminal	Ph: (08) 9189 5414	Fax:(08) 9189 5190	Mon-Fri 0700-1900 Sat 0700-1200
Port Hedland Airport	In Terminal	Ph: (08) 9140 1229	Fax:(08) 9172 2396	Mon-Fri 0730-1730 Sat 0800-1200

NORTHERN TERRITORY

	STREET ADDRESS	PHONE	FAX	DAYS/HOURS
Alice Springs Depot	Capricornia Centre Gregory Tce	Ph: (08) 8952 8899	Fax:(08) 8952 5308	Mon-Fri 0730-1730 Sat-Sun 0800-1600
Alice Springs Airport	In Terminal	Ph: (08) 8955 5899	Fax:(08) 8952 5308	Mon-Sun 0800-1800
Darwin Depot	Cnr Daly St &	Ph: (08) 8981 9800	Fax:(08) 8981 0750	Mon-Fri 0800-1700

	Docotors Gully Road			Sat 0800-1200 Sun 0800-1000
Darwin Airport	In Terminal	Ph: (08) 8945 2011	Fax:(08) 8945 2590	Mon-Sun 0430-2200

Airport Concession Recovery Fee (ACRF)

Airport concession recovery fees are payable on rentals, COLLECTED at Australian airports. These fees vary from airport to Airport and are indicated on the table below: ACRF are normally paid direct to Budget on rental termination. They can however be included in your net rate by mutual agreement. (Please refer to Net rate document under the subheadings inclusions/exclusions).

Please note: ACRF are not charged for rentals collecting off airport but returning to an airport location.

Dest AIRPORT	FEE %	APPLIES TO	EXCEPTIONS
ADL Adelaide	9.22	All Charges	
ALH Albany	3.0	T & K, ER	
ASP Alice Springs	12.21	T & K	
BNE Brisbane	10.7	All Charges	
BME Broome	11.0	All Charges	
CBR Canberra	11.0	All Charges	
CNS Cairns	11.0	All Charges	
CVQ Carnarvon	1.0	T & K, ER	
DRW Darwin	12.21	T & K	
DRB Derby	3.0	T & K, ER	
HBA Hobart	9.0	T & K, ER	Baby Seats
KGI Kalgoorlie	9.35	All Charges	
KTA Karratha WA	8.5	T & K, ER	
KGC Kingscote	3.0	T & K, ER	
LST Launceston	8.06	All Charges	
LEA Learmonth (Exmouth)	2.0	T & K	
MEL Melbourne	11.0	All Charges	
MKY Mackay	11.0	T & K	
MCY Maroochydore	7.0	T & K	
NTL Newcastle/Williamstown Airport	15.0	All Charges	
ZNE Newman	3.0	T & K	
OOL Coolangatta	9.8	All Charges	
PBO Paraburdoo	3.0	T & K	
PER Perth & 4WD	11.0	T & K, ER, Accessories	Insur. Excess
PHE Pt Hedland WA	9.22	T & K, ER	
SYD Sydney-Mascot	15.0	All Charges	
TSV Townsville	11.6	All Charges	

T & K = Time and Kilometres - ER = Excess Reduction

NOTE: Airport Concession Recovery Fees are SUBJECT TO CHANGE WITHOUT NOTICE

Vehicle Registration Recovery Fees (VRRF)

VRRF is payable by the client direct to Budget on all rentals upon vehicle collection.

They can however be included in your Net rate by mutual agreement. (Please refer to Net rate document under the subheadings inclusions/exclusions).

The following levels apply: **NSW, VIC, QLD, SA** \$4.94 + GST per day. **Tasmania** \$4.50 + GST per day, **NT** \$5.00 + GST per day and **WA Metro Perth locations** \$2.65 + GST and the **rest of State** \$3.00 + GST per day.

NOTE: Vehicle Registration Recovery Fees are SUBJECT TO CHANGE WITHOUT NOTICE

FLEET

Budget Australia offers 9 different vehicle groups most of which are available at Budget's 60 participating locations across the country. Budget takes pride in its fleet, which is regularly serviced to ensure the comfort and safety of its customers who can be assured that their late model vehicle will be presented clean after a 20 point safety check before each rental.

Passenger Cars

Passenger cars are on fleet for no longer than twelve months and the average of the Budget fleet is around nine months, featuring the latest products from Ford, General Motors, Toyota, Hyundai, Nissan and other fine cars.

ECMR	Hyundai Getz or similar	Description: 2/3 door hatchback Passengers: 4 Suitcases: 2 –3 medium suitcases
A		
CCAR	Hyundai Getz or similar	Description: 4 dr sedan/5 door hatchback Passengers: 4-5 Suitcases: 2-3 medium suitcases
B		
ICAR	Nissan Pulsar or similar	Description: 4 door sedan Passengers: 4-5 Suitcases: 2-3 medium suitcases
C		
SDAR	Hyundai Sonata Or similar	Description: 4 door sedan Passengers: 5 Suitcases: 1-2 Large suitcases
D		
FCAR	Mitsubishi Magna or similar	Description: 4 door sedan Passengers: 5 Suitcases: 2 Large suitcases
E		
FWAR	Holden Commodore Wagon or similar	Description: 5 door wagon Passengers: 5 Suitcases: 4large suitcases
F		
PCAR	Nissan Maxima or similar	Description: 4door sedan Passengers: 5 Suitcases: 2 large suitcases/2 Overnights
P		

Minivans

Travelling with a group of friends - why not enjoy the fun of a Budget minivan. An eight seater minivan to let you see the sights, offering you even more savings. **Minivans are subject to availability at Participating locations**

PVAR	Toyota Tarago or similar	Engine Size: 2.4 litre, automatic Description: 4 door minivan Passengers: 8 Suitcases: 1 medium, 1 small
V		

All Wheel Drives and Four Wheel Drives

Budget gives you choice. If your dreamtime is an adventure holiday, there is a specially tailored and maintained range of 4WD vehicles ready to venture into Australia's beautiful countryside or rugged outback. **Four Wheel Drive vehicles are subject to availability at Participating locations.** As a general guide 4WD's can be requested from Budget reservations using the table below:

SCAR/ IFAR	Nissan X-trail or similar, ALL wheel drive	Description: 5 door all wheel drive Passengers: 5 Suitcases: 2 – 3 medium suitcases Available: Eastern States Participating locations
K		

PFAR	Nissan Patrol or similar, FOUR wheel drive	Description: 5 door 4WD Passengers: 5 Suitcases: 3 large suitcases Available: Western Australia and Northern Territory participating locations
W		

Availability

Every endeavor will be made to provide a specific vehicle make if indicated on the reservation and voucher. However, Budget can only guarantee a vehicle category, for example, group C, not a specific vehicle make within the group, such as Nissan Pulsar. Please ensure your agents are fully aware of this clause. If for any reason the reserved/booked vehicle is not available, Budget reserves the right to substitute a comparable or superior vehicle at no extra cost to the customer. Such action by Budget does not constitute a breach of the vehicle conditions/contract and does not entitle the renter to any refund. If no alternative vehicle is available, Budget's liability is limited to the return of all payments made.

ONE WAY RENTALS AND MULTI-HIRE

One Way Rental Service

A "Rent Here - Leave There" service is available between Budget's participating locations listed in the manual for prebooked clients. One way rental restrictions do apply, these are listed on your net rate document.

Passenger Cars

All passenger car types are available for one way hires, please refer to your one way chart. In the interest of safety and comfort we only permit a Group C (Nissan Pulsar or similar) or larger vehicle when travelling into or out of the NT or WA.

Minivans

One way rentals for Minivans group V are on application to Budget reservations.

Luxury Vehicles

Vehicle group G & other luxury vehicles are **not** available for one way rentals.

Four Wheel drives

All four wheel drives are available for one way hires, please refer to your one way Chart.

Cross Border Traffic

Vehicle categories C and above are permitted to travel between all mainland, State and Territory boundaries. Vehicles hired within Tasmania cannot leave the state, conversely vehicles hired in other states cannot be driven into Tasmania. Rentals from all States have a kilometre allowance of 10,000 kms between 1-30 days hire, excess kilometer @ 27 cents. An additional 333kms per day applies for rentals more than 30 days hire.

Multi-hires

Customers wishing to rent a vehicle from multiple locations across Australia may receive a Multi-hire rental rate. This provides clients with a daily rate based on the total number of days on rental. This bonus is only applicable if the rental from the first location is a minimum of three days & applies between Budget's passenger cars, minivans & four wheel drives. Drop fees and/or minimum days still apply to one way rentals at each location. For Multi-hires that crossover seasonal validity dates the rate is based on the pickup date of each individual hire

SERVICES AND ACCESSORIES

We are pleased to provide your customers with a range of value added services and accessories to make driving in Australia as easy and enjoyable as possible.

Emergency Road Side Service

In the unlikely event of a vehicle requiring mechanical assistance Budget offers twenty-four hour emergency roadside service on telephone number 1800 656 550 from most of our locations around Australia. So wherever your clients are, help is always at hand. In remote areas response may take longer. Please note lockouts, puncture repairs, & out of fuel calls will be charged to the renter at time of service. This service does NOT apply to Budget vehicles involved in accidents where the nearest Budget office must be contacted in the first instance

Street Directories

Detailed road maps of cities are available free of charge when your customer picks up their vehicle. Our fully trained staff is also happy to point out the best routes depending on your customer's travel plans.

Accessories

Please find details about the accessories Budget Rent a Car Australia has to offer below. Simply indicate your customer's choice of accessories on your reservation. Prices indicated are subject to change without notice.

Baby Seats

Baby capsules for infant's one month to six months are not available. Privately owned baby capsules may be secured by utilising the vehicle's seatbelts. Group A vehicles only have attachments for 1 baby seat (other vehicles have 2 attachments).

Accessory	Cost AU\$ net	Availability
Baby Seats (6 months - 3 years)	\$5.50 Incl. GST per day, to maximum of \$33 Incl. GST per rental	Most locations (not all locations)

CityLink-Melbourne

It provides drivers with safe, fast, reliable travel into and around Melbourne, without the inconvenience of searching for coins or the interruption of tollbooths.

CityLink connects the West Gate, Tullamarine and Monash (South Eastern) Freeways, providing an important link between many of Melbourne's major attractions.

The Western Link connects Melbourne Airport to the city, while the Southern Link will provide easy access to and from the southeastern suburbs via the Domain and Burnley tunnels.

Option 1. Pay for CityLink travel in advance, or upon returning your vehicle, as part of your hire car contract. This option gives you unlimited daily access to CityLink for the duration of your rental, ideal for frequent travel in and around Melbourne.

Budget will automatically issue you with a CityLink pass for each calendar day of your rental. The benefits are substantial:

- Convenient - No need to contact CityLink or go to the CityLink booth - just get into your car and drive.
- Unlimited use of all CityLink tollways for the length of the rental.
- Avoid penalties for forgotten toll payments.
- Easy expense reconciliation as tolls are shown on your rental agreement.

If including CityLink Passes on conclusion of your rental simply advise your Budget representative that you have used CityLink at the time of returning your vehicle.

Option 2. Purchase a CityLink Pass yourself, when you know you will be traveling on CityLink. This is ideal if you will be traveling on CityLink infrequently.

- You must have your **rental car keys** before buying a CityLink pass so the registration number can be entered by CityLink.
- CityLink **does not** accept Amex or Diners card.

Buying your CityLink Pass

Visit www.citylink.com.au to buy your CityLink pass or call CityLink on **13 26 29** from anywhere in Australia for the cost of a local call. Quote your license plate number, vehicle class, the day(s) you wish to travel and your credit card number (Bankcard, Visa or MasterCard). Your vehicle will then be registered for travel on CityLink on the date(s) you nominate.

For additional information in relation to using CityLink for vehicles other than cars please contact your nearest Budget Location on **13 27 27**.

Cross City Tunnel-Sydney

The Cross City Tunnel links Darling Harbour with Rushcutters Bay and beyond. Travelling from the west you can link up with the Eastern Distributor, which takes you direct to the airport. You can also access the Harbour Tunnel or Harbour Bridge whilst avoiding city Traffic.

The Cross City Tunnel is Australia's first motorway with full electronic tolling. That means no tollbooths and no delays finding cash or coins. **You can't pay cash.** All motorists must pay their tolls with an electronic tag or a new arrangement called an electronic pass. For those rental cars, the '1-7 Day Beep Pass' is ideal. And just like renting a car, you must first select the number of days you want before setting off.

How to get your Pass

You must first register with Cross City Tunnel to get your pass. Visit www.crosscity.com.au, call (02) 90 333 999 or go into the Customer Service Centre at 131 Cathedral Street, Woolloomooloo, Sydney. Provide your credit card details, vehicle registration number, where the vehicle is registered and the number of days you want the pass to cover. Each time you use the tunnel, your number plate will be photographed. You may use the 1-7 Day Beep pass as often as you like during your pre-selected period, there's no limit. To continue to use the tunnel after your 1-7 day period has passed, you must register again and advise the number of days you want the pass to cover (passes expire on midnight of the last day you want the pass to cover).

Once your pre-selected period has passed, your credit card will be debited with the toll plus a small handling charge of \$5.13 for each trip made through the tunnel, and a one off registration fee of \$3.30. A schedule of fees is available on www.crosscity.com.au or phone (02) 90 333 999.

What you need:

- Credit card number and expiry date.
- Rental vehicle registration number
- The state in which your rental car is registered (displayed on number plate)
- Number of days required for your pass
- Start date of usage

Cancelling your pass

Your pass will be valid until midnight on the day it expires. You **MUST** cancel your pass when you return the rental vehicle, otherwise the next car renter may end up ringing up tolls at your expense. This is especially important if you return the vehicle before the day your pass has expired. Simply call (02) 90 333 999, 24 hours a day, 7 days a week.

OTHER TERMS AND CONDITIONS

Rates

All rates are calculated on a 24-hour period. The pickup date of each rental determines the applicable seasonal rate to be charged for the duration of the hire.

Minimum Rental

Minimum rental periods are one day for passenger cars, Luxury vehicles, minibuses & 4WD's, which is a 24-hour period from the time the vehicle is collected. The hourly rate after 24 hours is one-third of the applicable daily rate.

Rental Extensions

Should the renter wish to extend the rental, then it is recommended that such a request be made at the renting Budget office as soon as possible so that every effort can be made to accommodate the request. This will be dependent upon the rebooking of that particular vehicle. Any extension of rental must be paid at local rates direct to the nearest Budget depot prior to the extended rental period commencing.

Return of Vehicle

The return of a vehicle prior to the nominated date does not entitle the renter to any refund on the unused portion of the originally agreed rental cost. For charges due to a late drop off, please refer to the table below.

Returned time after scheduled drop off	0-59 mins	1-1:59 hrs	2-2:59 hrs	3:00+ hrs
Portion of daily Rate charge	Free	1/3	2/3	Full Days charge
Portion of Insurance and Extra Services	Free	Full Days charge	Full Days charge	Full Days charge

If a vehicle is dropped off more than three hours after the prescribed time, a further full day's charge will be made. In addition please be aware of the following two clauses from the rental document.

6.2 If You return the Vehicle to a location other than that shown on the Rental Document, a "one-way fee" of up to \$2 per kilometre (depending on the nature of the Vehicle and the distance involved) may apply. If a "one-way fee" applies, You must pay it at the end of the Rental Period.

6.3 You must return the Vehicle to a Budget location during normal business hours. If you return the Vehicle later than the time shown on the Rental Document, You must pay all additional rental charges.

Bond

A pre-authorisation for a rental bond of AU\$330 Incl. GST for all vehicle types is taken at the commencement of the rental. This will be held until the vehicle is returned undamaged and with a full tank of fuel at the agreed location. The bond must be paid on arrival by any International credit card (American Express, Bankcard, Diners Club, JCB, Mastercard, or Visa). Bond paid by cash in Australian Dollars or Travellers Cheques in Australian Dollar is on application.

INSURANCE DETAILS

Vehicle Insurance

Vehicle insurance, *including single vehicle accidents* and third party liability, is included in the rates. An insurance excess based on the vehicle type and the age of the driver applies to all rentals. This excess can be reduced by the customer selecting Excess reduction, which is detailed below.

Insurance Cover

The insurance cover is subject to the terms and conditions of the rental agreement. While Budget's insurance policy provides customers with protection against a range of events, some exclusions do apply. These include: underbody, overhead and water damage. For full details please refer to the rental agreement in section 8, which are listed below.

Excess Reduction (ER) Cars, 8 Seater & Luxury Vehicles

Excess Reduction can be purchased upon collection of the vehicle to reduce the insurance excess to a **non-waiverable responsibility** (NWR). In addition, the Protection Package covers animal and single vehicle incidents.

This table below includes GST.

Vehicle Category	Insurance Excess	Excess Reduction(ER) Per Day	Non-Waiverable Responsibility
Cars, 8 Seaters & Luxury vehicles Driver 25 years + Driver 21-24 years	AUD\$2750.00 AUD\$2750.00	Daily: AUD\$22.00 Weekly: AUD\$110.00 Monthly: AUD\$440.00	AUD\$330.00 AUD\$1650.00

Excess Reduction – 4WD's

Budget offers two levels of Excess Reduction for Four Wheel Drive vehicles. These can be purchased upon collection of the vehicle to reduce the insurance excess to a **non-waiverable responsibility** (NWR).

This table below includes GST.

Vehicle Category	Insurance Excess	ExcessReduction (ER) Per Day	Non-Waiverable Responsibility
Four Wheel Drives Drivers 25+ years Drivers21-24 years	AUD\$5500.00 AUD\$5500.00	Daily: AUD\$27.00 Weekly: AUD\$135.00 Monthly: AUD\$540.00	AUD\$ 550.00 AUD\$2200.00

PLEASE NOTE:

INSURANCE EXCESS LEVELS AND DAILY WAIVERS ON CARS, FOUR WHEEL DRIVES, MINI BUSES AND SPECIALTY VEHICLES MAY BE SUBJECT TO CHANGE DURING THE TERM OF THE CONTRACT IF HIGHER INSURANCE PREMIUMS ARE INCURRED BY BUDGET FROM ITS INSURER'S.

Minimum Age for Drivers of a Budget Vehicle

The minimum age to rent a Budget vehicle in Australia is 21 years of age. Drivers must possess a FULL, not probationary, driver's licence. There is no maximum age limit.

The age of the driver at the time of any accident determines the excess to be applied. However, if the vehicle is unoccupied when the damage occurs, e.g. a third party collides with the Budget car while it is parked, the renter's age is used for calculation of the excess and non-waiverable responsibility.

Important Insurance Information

Insurance may be void if vehicles are driven into regions and areas listed below without prior consent from Budget.

All States and Territories within Australia

1. You and any Authorised Driver must only use the vehicle on a road, which is properly formed and constructed as a sealed, metalled or gravelled road.
2. You and any Authorised Driver must not, unless authorised in writing by Budget, drive or take the vehicle on beaches or through streams, dams, rivers or floodwaters.

Western Australia

Vehicles may not be driven outside any city limits between dusk and dawn.

Passenger Cars and minibuses may not be driven into the following areas.

With consent from Budget at the time of rental and if road conditions permit, large four wheel drives group W maybe driven into the following areas:

1. In or around the Karijini National Park or Mill Stream National Park
2. Hamersley Access Rd to Wittenoom Gorge or any other surrounding gorges.
3. Robe Rive Access Rd
4. Burrup Peninsula
5. Gibb River Road, Cape Leveque Road or Bungle Bungle National Park in the Kimberley.

Northern Territory

Vehicles may not be driven outside any city limits between dawn and dusk.

For the safety of clients and our vehicles, all roads to Jim Jim Falls & the Twin Falls (both located at the Kakadu National Park) are closed. No cars or 4WD's are allowed into this area at anytime.

Queensland

Vehicles may not be driven, unless authorised in writing by Budget,

1. Beyond Chillagoe in a westerly direction.
2. Beyond Normanton in a Southerly directions.
3. If the vehicle is a passenger vehicle, beyond Cape Tribulation or Laura in a Northerly direction.
4. If the vehicle has four wheel drive, beyond Cooktown or Laura in a Northerly direction.
5. To or from Fraser Island, Stradbroke Islands or Moreton Island.

New South Wales, Victoria, Tasmania and South Australia

Vehicles may not be driven, unless authorised in writing by Budget,

1. Above the snowline in New South Wales, being Jindabyne from the beginning of June until the end of September.
2. Above the snow line in Victoria, being Bright from the beginning of June until the end of September.
3. Above the snowline in Tasmania from the beginning of June until the end of September.
4. Into or out of Tasmania
5. To or from Kangaroo Island.
6. Budget Rental Vehicles cannot be driven between dusk and dawn on Kangaroo Island.

LOSS DAMAGE WAIVER, DAMAGE AND LOSS OF PROPERTY

8.1 Subject to clause 8 of the Budget Rental Document, the rental is liable:

- (a) for the loss of, and all damage to, the Vehicle; and
- (b) for all damage to the property of any person:
 - (i) which is caused or contributed to by You or an Authorised Driver; or
 - (ii) which arises from the use of the Vehicle by You or an Authorised Driver.

Remember that references to the "Vehicle" include all of its parts, components, accessories and contents.

8.2 Subject to clause 8.3, if:

- (a) You accept the Loss Damage Waiver option on the Rental Document at the commencement of the Rental Period (or it is included in Your rate); and
- (b) where applicable, You pay the excess shown on the Rental Document for each separate event involving damage to or loss of, the Vehicle or for each separate event involving damage to the property of any third party which is caused by the use of the Vehicle by You or an Authorised Driver,

Budget:

- (a) waives Your liability under clause 8.1 for damage to the Vehicle or loss of the Vehicle; and
- (b) will ensure that You and any Authorised Driver are entitled to be indemnified under a policy of liability insurance provided by a registered insurer for Your and an Authorised Driver's legal liability to a third party for damage to the property of that third party which is caused by the use of the Vehicle by You or an Authorised Driver.

8.3 You must always pay, and clause 8.2 does not cover:

- (a) the excess shown on the Rental Document if there is damage to or loss of the Vehicle or if there is damage to the property of any third party;
- (b) the cost of rectifying any tyre damage not attributable to normal wear and tear;
- (c) the cost of repairing any damage caused deliberately or recklessly by:
 - (i) You;
 - (ii) any other driver of the Vehicle; or
 - (iii) any passenger carried during the Rental Period;
- (d) the cost of repairing any damage to the Vehicle or to third party property caused by You using, or permitting the Vehicle to be used, in any area prohibited by the Rental Agreement;
- (e) the cost of repairing overhead or roof damage caused by, but not limited to, contact between the Vehicle and objects overhanging or obstructing the path of the Vehicle; or
- (f) the cost of repairing any water damage to the Vehicle or any underbody damage, and any resulting damage from that underbody damage, to the Vehicle.

8.4 For the purposes of this clause 8, the amount You must pay for any damage or repair that may be reasonably determined by Budget and includes:

- (a) the cost of repairs to the Vehicle or the market value of the Vehicle at the time of the loss or damage, whichever is the lesser;
- (b) appraisal fees;
- (c) towing, storage and recovery costs;
- (d) a reasonable administrative fee reflecting the cost of making arrangements for repairs and towing and other administrative activities; and
- (e) a per day loss of use fee based on the estimated downtime of the Vehicle.

If the amount determined by Budget and paid by You under this clause 8.4 exceeds the final cost of the damage or repair, Budget will refund the difference to You.

LIABILITY OF BUDGET

9.1 Unless it is negligent Budget is not liable to any person, and You indemnify Budget for any loss of or damage to, any property:

- (a) stolen from the Vehicle or otherwise lost during the rental; or
- (b) left in the Vehicle after its return to Budget.

- 9.2 Neither clause 9.1 nor any other provision of the Rental Agreement is intended to exclude, restrict or modify any non-excludable terms implied by or rights which You may have under the Trade Practices Act 1974 (Cth) ("the TPA") or any other State or Territory legislation to the same effect.
- 9.3 If Your Rental Agreement is a contract for the supply of "recreational services" (as defined by section 68B of the TPA or any comparable legislation, Budget has no liability to You or an Authorised Driver for death or personal injury arising in connection with any breach by Budget of any term implied by section 74 of the TPA or any comparable legislation.

CLAIMS AND PROCEEDINGS

10. Where the use of the Vehicle by You, an Authorised Driver, or any other person results in an accident or claim, or where damage or loss is sustained to the Vehicle or any third party property, You and/or any Authorised Driver must:
- (a) promptly report such incident to the local police;
 - (b) promptly report such incident in writing to Budget;
 - (c) not, without Budget written consent, make or give any offer, promise of payment, settlement, waiver, release, indemnity or admission of liability;
 - (d) permit Budget or its insurer at its own cost to bring, defend, enforce or settle any legal proceedings against a third party in Your name;
 - (e) permit or ensure that Budget may claim in Your name or that of the Authorised Driver under any applicable Substitute Vehicle Insurance, and assist, and cause the Authorised Driver to assist, Budget in making such a claim, including assigning any right to claim under any Substitute Vehicle Insurance to Budget;
 - (f) complete and furnish to Budget within a reasonable time any statement, information or assistance which Budget or its insurer may reasonably require, including attending at a lawyer's office and at Court to give evidence.

RESERVATIONS

When making your reservation, check that you provide the following ten points:

- A. Client name
- B. Type of vehicle required (please use booking codes where possible)
- C. Date and time of pick up
- D. Location for client pick up - airline and flight details if at airport
- E. Date and time of vehicle return
- F. Location for vehicle return
- G. Number of passengers (number of adults and children)
- H. Any special requirements
- I. Rate quoted Agency/Customer ID (i.e. BCD number).
- J. Intended area of Use/Travel

Budget's confirmation of the enquiry/booking will confirm all charges excluding Government Stamp Duty & GST on extras, fuel and any sundry charges which are payable by the renter in Australia on collection of the vehicle

All Gazelle World Wave reservations through the Belgian Travel agents. More info ? info@gazelleworldwave.be

One Way Rental Chart

The criteria noted below applies to the Participating Locations listed on pages 3 to 6 of the Manual. One way rentals from/to non-participating locations not listed, conditions will be quoted upon confirmation.

Minimum Rental Period & Drop Charges		
Pick-up Region	Cars	Four Wheel Drives
Between / Within the Eastern States (QLD, ACT, NSW, VIC, SA, TAS)	3 days, no drop fee Eastern states rates apply	3 days, A\$800 Incl. GST drop fee 4WD rates apply
Within Northern Territory <i>Except Collect Alice Springs, drop Ayers Rock</i>	3 days, no drop fee WA/NT rates apply 2 days, A\$220 Incl. GST drop fee WA/NT rates apply	3 days, no drop fee 4WD rates apply 2 days, A\$220 Incl. GST drop fee 4WD rates apply
Within Western Australia	7 days, A\$800 Incl. GST drop fee WA/NT rates apply	7 days, A\$800 Incl. GST drop fee 4WD rates apply
Between NT & WA	7 days, A\$800 Incl. GST drop fee WA/NT rates apply	7 days, A\$800 Incl. GST drop fee 4WD rates apply
From Eastern States to NT / WA	7 days, A\$800 Incl. GST drop fee Eastern rates apply	7 days, A\$800 Incl. GST drop fee 4WD rates apply
From WA /NT to Eastern States	7 days, A\$800 Incl. GST drop fee WA/NT rates apply	7 days, A\$800 Incl. GST drop fee 4WD rates apply
<p>NOTE: Collect Ayers Rock drop Alice Springs NOT available. Group P - no one way rentals permitted Group V - one way rental fees and conditions on application For one way travel into or out of NT & WA - Group C or larger are only permitted State Government Stamp duty applies to One-Way fees at a rate of approx 3%.</p>		