



NEW ZEALAND

Effective from April 2007 to March 2008

BUDGET RENT A CAR - PROFILE

Budget Rent a Car Limited New Zealand is wholly owned by Cendant Corporation, one of the leading providers of travel, real estate, vehicle and financial services in the world.

Like other well-known companies within the Cendant family, Budget operates as an independent brand with over 3,500 worldwide locations.

Budget in New Zealand is staffed by a professional, enthusiastic group committed to a philosophy of providing car, truck, and four-wheel drive product with the highest possible levels of customer satisfaction.

In New Zealand, Budget Rent a Car operates a network of locations, which includes outlets at all major cities and provincial locations. Every major New Zealand airport is serviced by Budget Rent a Car with in-terminal rental facilities. Every Budget location in New Zealand is serviced by the company's one-way rental system.

The company became the first car rental company in New Zealand to be accredited with 'The New Zealand Way' brand, as a mark of quality, excellence and environmental responsibility.

Budget Rent a Car is proud to be endorsed by Qualmark which is Tourism New Zealand's official mark of quality.

In 1996 Budget was appointed the exclusive car rental supplier to the New Zealand Automobile Association, New Zealand's largest car rental account. Other strategic partnerships include Air New Zealand and Tourism New Zealand.

HAERE MAI - WELCOME TO NEW ZEALAND!

Driving in New Zealand

With an unspoilt natural environment, small population and extensive range of natural attractions, New Zealand is one of the world's great holiday destinations.

The ideal way to visit and explore the scenic wonders of New Zealand is by rental car. You will find driving through our country a pleasure. The scenery is superb, the roads of a high standard, and the people friendly and courteous. New Zealand's roads are free of congestion and of good quality, although sometimes narrow and winding. While the majority of main roads are sealed, most back country roads have a gravel surface.

Fuel Prices

Petrol in New Zealand comes in leaded and unleaded grades and is sold by the litre. Petrol is sold upwards of NZ\$1.70, diesel NZ\$0.99c per litre (estimated April 2006). Petrol stations are plentiful, but trading hours vary. Most Petrol stations will accept major international credit cards. All Budget cars run on unleaded petrol, while some of the 4-WD vehicles and minibuses have a diesel engine.

Road Rules

New Zealanders drive on the left-hand side of the road. Maximum speed limits in towns and cities are 50 km/h (30mph) and 100 km/h (60mph) on the open road, unless signs indicate alternative speeds. Speed cameras are operating throughout New Zealand.

Strict drink-driving laws apply, with random breath testing carried out at any time. Please note that all insurance is invalid if the driver of the vehicle exceeds the legal alcohol limit (currently 0.8gm alcohol per litre of blood).

Seatbelts must be worn by ALL occupants of the vehicle at all times. By law all children under five years of age must use an infant or child car seat. Car seats are available for hire from Budget Rent a Car. Budget Rent a Car reserves the right to charge the renter for any traffic infringement notices (e.g. parking or speeding fines, etc.) that may be sent to Budget by the New Zealand Police.

Drivers License/Minimum Driver's Age

All drivers must be 21 years old or over and hold a current non-probationary drivers license (with an English translation shown on the license) from their home country. If the customer presents an international drivers permit, this must be accompanied with their home country licence. There is no charge for additional drivers or any young driver's surcharges. There is no maximum age for hiring a car in New Zealand.

Taxes

Goods and Services Tax (GST)

All goods and services in New Zealand are subject to Goods and Service Tax (GST - currently 12.5%). GST must be pre-paid. It must be collected by you, together with the rental charges.

LOCATIONS

Budget Rent a Car offers a network of over 50 rental locations throughout New Zealand. They range from Kerikeri in the far north, to Invercargill on the southern tip of the South Island; so no matter where you are, a Budget office is never far away. For further details please refer to our comprehensive branch list below.

In-Terminal Desks (Airport and Ferry Terminals)

Budget is represented at all New Zealand airports serviced by New Zealand's major airlines with an in-terminal desk. There is no shuttle bussing with Budget in New Zealand! The internal desks are staffed to meet all scheduled incoming and departing flights. So whatever time your client's flight arrives, Budget will be there to meet them. Budget also operates rental counters inside the Interislander ferry terminals in Wellington and Picton.

Free Hotel Delivery

Budget will deliver to hotels/motels within a 10-kilometre radius of any Budget location (between the hours of 8.30am and 4.00pm Monday to Friday and excluding Public Holidays). Special conditions may apply for deliveries outside these hours. Customers can take advantage of Budget's hotel/motel vehicle pickup service. On completion of the hire your customer is responsible for notifying Budget of time of return. Please note that all deliveries and pickups must be pre-booked.

Branch Details

Please find below the current details of our branch locations. **Please Note Details (phone, address etc) are subject to change without notice.**

| NORTH ISLAND | | | | |
|---|-------------------------------------|--------------|--------------|---|
| | STREET ADDRESS | PHONE | FAX | DAYS/HOURS |
| Auckland - Downtown | 163 Beach Road Parnell, Auckland | (09)976-2270 | (09)976-2229 | Mon-Fri 0700-1800 Sat-Sun 0800-1700 (no after hours key drop facility available) |
| Auckland Airport - International Terminal | P O Box 73067 Auckland Airport | (09)256-8451 | (09)256-8452 | Mon-Sun 0600-2400 (meet all prebooked flights) |
| - Domestic Terminal | | (09)275 3025 | (09)275-7096 | Mon-Sun 0600-2300 (meet all prebooked flights) |
| - Qantas Terminal | | (09)256-8449 | (09)275-7096 | Mon-Sun 0600-2230 (meet all prebooked flights) |
| Auckland - Manukau | 605b Great South Rd | (09)263-8916 | (09)263-8910 | Mon-Fri 0800-1730 |

| | | | | |
|--|---|-------------------|---------------|---|
| City | PO Box 76183 | | | Sat/Sun 0800-1700 |
| Auckland - North Shore | 71 Wairau Rd Glenfield | (09)443-1555 | (09) 443-6111 | Mon-Fri 0900-1730 Sat/Sun 0800-1200 |
| Auckland - Pakuranga | 10 Trugood Drive | (09)272 3980 | (09)272 3981 | Mon-Fri 0800-1730 Sat-Sun 0800-1700 |
| Gisborne | Airport only | (06)867-9794 | (06)867-9434 | Mon-Fri 0800-1800 Sat-Sun 0900-1200 (meet all prebooked flights) |
| Airport Terminal | | (06)867-9794 | (06)867-9434 | |
| Hamilton | 404 Angelsea St PO Box 54 | (07)838-3585 | (07)838-3699 | Mon-Fri 0730-1730 Sat 0900-1200 Sun 0900-1200 |
| Kerikeri | 33 Kerikeri Rd Kerikeri | (09)407-7147 | (09)407-7147 | Mon-Fri 0800-1700 Sat 0800-1300 (meet all prebooked flights) |
| Airport Terminal | | (09)407-7147 | (09)407-7147 | |
| Lower Hutt | 37 Wakefield Street Lower Hutt PO Box 39055 | (04)568-6100 | (04)568-6051 | Mon-Fri 0800-1730 Sat 0800-1200 |
| Napier | Airport only PO Box 697 | (06)835-5166 | (06)835-6765 | Mon-Fri 0730-1730 Sat 0900-1200 (meet all prebooked flights) |
| New Plymouth | Cnr Gill & Gover Streets | (06)758-8039 | (06)758-3887 | Mon-Fri 0730-1730 Sat 0900-1200 Sun closed (meet all prebooked flights) |
| Airport Terminal | PO Box 352 | (06)758-8039 | (06)758 3887 | |
| Palmerston North | Airport only PO Box 5380 | (06)356 8565 | (06)359 0161 | Mon-Fri 0730-1730 Sat/Sun – 0900-1200 1000-1200 (meet all prebooked flights) |
| Rotorua | 1230 Fenton St PO Box 1602 | (07)348-8127 | (07)346-1078 | Mon-Fri 0730-1730 Sat-Sun 0800-1200 Mon-Fri 0730-1730 (meet all prebooked flights) |
| Airport Terminal | | (07)345-5001 | | |
| Taupo | Airport only until further notice | (07)378-9764 | (07)378-0910 | Mon-Fri 0800-1700 Sat 0900-1200 Sun- closed (meet all prebooked flights) |
| Airport Terminal | | Phone city office | | |
| Tauranga | Intercity Building Dive Crescent P O Box 2495 | (07)578-5156 | (07)578-5732 | Mon-Fri 0730-1700 Sat-Sun 0800-1200 Mon-Fri 0800-1700 Sat/Sun- 0800-1200 (meet all prebooked flights) |
| Airport Terminal | | (07)578-5156 | | |
| Wanganui | Guthrie Holden 2 Purnell Street PO Box 642 | (06)345-5122 | (06)345-3891 | Mon-Fri 0800-1700 Sat – 0900- 1200 (meet all prebooked flights) |
| Airport | | (06)345-5122 | | |
| Wellington | 81 Ghuznee Street | (04)802-4548 | (04)384-6470 | Mon-Fri 0730-1800 Sat-Sun 0800-1730 |
| Ferry Terminal | | (04)473-7588 | (04)384-6470 | (refer Ferry timetable, pg 12) |
| Airport: Domestic & International Terminals | PO Box 6005 | (04)388-0987 | (04)388-0989 | Mon-Sun 0615-2200 (meet all prebooked flights) |
| Whakatane | 5 King Street P O Box 2018 | (07)308-6399 | (07)308-4355 | Mon-Fri 0800-1700 Sat 0800-1200 (meet all prebooked flights) |
| Airport Terminal | | (07)308-6399 | | |
| Whangarei | 22 Maunu Road PO Box 1158 | (09)438-7292 | (09)438-2584 | Mon-Fri 0730-1730 Sat 0800-1300 |
| Airport Terminal | | Ph city office | | (meet all prebooked flights) |

SOUTH ISLAND

| | STREET ADDRESS | PHONE | FAX | DAYS/HOURS |
|------------------|----------------|--------------|--------------|------------------------------------|
| Blenheim | Airport only | (03)572-8700 | (03)572-9964 | Mon-Fri 0800-1700 Sat 0900-1300 |
| Airport Terminal | | | | (meet all prebooked flights) |

| | | | | |
|-------------------------------------|--|--------------|--------------|---|
| Christchurch | 15 Lichfield St PO Box 14015 | (03)366-0072 | (03)365-7194 | Mon-Fri 0700-1730 Sat 0730-1230 Sun 0800-1230 No keydrop avail |
| Airport Terminal | PO Box 14015 | (03)357 2194 | (03)357 0240 | Mon-Sun 0600-2330 (meet all prebooked flights) |
| Dunedin | 330 Moray Place PO Box 1246 | (03)474-0428 | (03)479-0629 | Mon-Fri 0800-1700 Sat 0900-1200 |
| Airport Terminal | | (03)486-2660 | (03)486-2637 | Mon-Fri 0700-2000 Sat 0900-1900 Sun 0900-2000 (meet all prebooked flights) |
| Greymouth | Railway Station Mackay Street | (03)768-4343 | (03)768-9098 | Mon-Fri 0830-1730 Sat-Sun 1030-1530 |
| Hokitika Airport Terminal | Run from Greymouth P O Box 94 | (03)768-4343 | (03)768-9098 | (meet all prebooked flights) |
| Invercargill | Airport only P O Box 973 | (03)218-7012 | (03)218-2254 | Mon-Fri 0800-1700 Sat 0900-1200 (meet all prebooked flights) |
| Nelson | Airport only P O Box 25 | (03)547-9586 | (03)547 5225 | Mon-Fri 0800-2100 Sat 0800-1900 Sun 0900-2100 (meet all prebooked flights) |
| Picton | Ferry Terminal Building PO Box 139 | (03)573-6081 | (03)573-7928 | Mon-Fri 0800-1800 Sat -Sun 0900-1800 (meet all prebooked ferries) |
| Queenstown | Chester Building, Shotover Street PO Box 319 | (03)442-9274 | (03)442-6480 | Mon-Sat 0830-1600 Sun 0830 - 1200 |
| Airport Terminal | | (03)442-3450 | (03)442 3472 | Mon-Sun (meet all prebooked flights) |

FLEET

Budget New Zealand, with a peak fleet of over 3,000 vehicles, operates the most extensive rental fleet of any national operator in New Zealand.

Passenger Cars

The Budget fleet is constantly being updated, and all vehicles are regularly serviced and maintained to a high standard for customer safety and comfort. Passenger cars have an average age of around twelve months, featuring the latest products from Toyota, Nissan, Mitsubishi and Holden.

All Budget passenger cars are fitted with power steering, CD players and airbags.

These vehicles are available from all locations.

Four Wheel Drives

IFAR (mid size) and PFAR (large) - these vehicles are available from all New Zealand locations. Subject to availability at Kerikeri, Whangarei, New Plymouth and Blenheim.

People Movers

LVMN (long-wheel base 12 seater) and PVAR (Toyota Previa 8 Seater) - are also available from all New Zealand locations. Subject to availability at Kerikeri, Whangarei, New Plymouth and Blenheim.

ONE WAY AND INTER-ISLAND HIRES

One Way Rentals

Budget offers a complete one way rental service between all Budget offices in New Zealand. A one way rental fee does not apply provided the rental extends for a minimum of **3 consecutive days** on any given island. Separate one way rental conditions apply to speciality vehicles.

Multi-Hire Rentals

Customers renting from several locations within one itinerary can accumulate the total number of rental days provided the subsequent vehicle is picked up within **24** hours. This means that the applicable daily rate is based on the total number of rental days.

For multi-island hires **minimum of 3 consecutive days** per island is required.

For multi-hires that cross-over seasonal validity dates the rate is based on the pick up date of the first hire.

The **3-day minimum for One Way Rentals still applies.**

Vouchers

Only one voucher is required for Multi hire's. Vouchers need to state the pick and final drop off point. Therefore if the booking picks up in Auckland and drops off in Christchurch then one voucher only is required to state this.

Inter-island Hires

In the interests of customer convenience and economy (it is costly to ferry vehicles across the Cook Strait), Budget vehicles cannot be taken on the inter-island ferry between the North Island and the South Islands. It is therefore required to drop off the vehicle at the Budget office at the Ferry Terminal either in Picton or in Wellington prior to boarding the Ferry, and to pick up a subsequent vehicle from the Budget office upon arrival at the other Island.

Budget offices at the Inter-island Ferry Terminals are staffed to meet the ferry arrivals.

Inter Island hires are treated as one, continuous hire, providing the second vehicle is collected within **24** hours. To ensure that the next vehicle is available at the Ferry Terminal **Budget needs to be advised of the expected cross over date at the time of reservation.** If this information is not available, Budget allocates 40% of the rental duration to the North Island and 60% to the South Island to determine an expected cross over date. Cross over dates are reconfirmed with the customer upon arrival in New Zealand.

If a customer is collecting and returning a vehicle in the same island, but has an intention of travelling inter-island, Budget needs to reserve 3 separate vehicles (A, B, C bookings). It is essential Budget is notified of this intention at the time of reservation, even if the cross over dates are unknown. Failure to do so may result in the customer's vehicle not being available, especially during peak season.

If customers are changing their cross over dates after they have picked up the vehicle, Budget needs to be advised of this amendment no later than 48 hours prior to the date of the ferry crossing (this includes amendments to sailing times).

YOU MUST INFORM BUDGET OF CROSS OVER DATES. OTHERWISE PASSENGERS MAY NOT HAVE A VEHICLE AVAILABLE!!

INSURANCE DETAILS

Motor Vehicle Insurance

TYPE OF COVER - fully comprehensive, covering the motor vehicle at all times during the rental period and also covering the hirer's liability to other parties arising from use of the vehicle. Cover is subject to terms and conditions of rental agreement.

SUMS INSURED -

| | |
|-----------------------|----------------|
| Budget's Vehicle | - Market value |
| Third Party Liability | - NZ\$250,000. |

POLICY EXCESS - an excess is payable by the hirer for each and every accident which results in loss or damage to Budget's vehicle or damage to Budget's vehicle or damage to a third party vehicle resulting from an accident with Budget's vehicle.

NOTE

- (a) New Zealand legislation (from 1 April 1993) allows for an unlimited excess on damage to Budget's vehicle. Budget currently limits this excess (where not waived for some vehicles by prior arrangement).
- (b) New Zealand legislation (also from 1 April 1993) does not require New Zealand rental car companies to provide any coverage for third party damage as part of their vehicle insurance. Budget has retained the previous NZ\$250,000 cover under normal insurance cover.

POLICY AND RENTAL AGREEMENT RESTRICTIONS - Budget's rental agreement includes all the relevant insurance policy exclusions and conditions, together with the hirer's obligations (particularly noting any specific roads unable to be driven on). Breach of the terms, conditions and obligations of the rental agreement may result in the hirer being liable for loss of or damage to Budget's vehicle or to any third party vehicle, and for any consequent loss of revenue suffered by Budget.

Following is a brief outline of the major exclusions, conditions and obligations:

- * The vehicle must be driven only by the authorised drivers, and insurance cover is only provided during the period of hire as outlined in the hire agreement..
- * The vehicle must be maintained during the period of the hire by the hirer in a fully working and roadworthy condition.
- * The hirer shall ensure the vehicle is securely locked at all times when not in use.
- * The driver or person in control of the vehicle must not be under the influence of alcohol or drugs.
- * The vehicle must not be operated in any race, speed test, reliability test or used for peacemaking.
- * The authorised drivers must hold a current driver's license for the type of vehicle being driven, and they must only drive within the terms of that driver's license.
- * The vehicle must not be driven or used wilfully or recklessly in a manner likely to cause damage.
- * The following vehicles (including four wheel drive vehicles) must not be driven or used on the following roads or places:
 - * Tasman Valley Road (Mount Cook)
 - * Skippers Canyon Road, Otago
 - * Ninety Mile Beach, Northland
 - * Any unformed roads, including beaches
- * The hirer shall not allow the vehicle to carry fare-paying passengers, nor sublet the vehicle to any other party.
- * The hirer must stop the vehicle if directed to do so by the Police or any other Government Authority.
- * The vehicle must not be used to tow any other vehicle.
- * The vehicle must not be driven on any unformed road, or beach.

PROTECTION PACKAGES

Motor vehicle insurance is included in Budget Rent a Car New Zealand's wholesale net rates. This insurance is subject to an insurance excess of NZ\$1,700 (tax exclusive). In case of an accident the client is liable for the amount of the insurance excess.

Budget offers the following protection package:

Budget Protection Plan (BPP)

The Budget Protection Plan is complete and easy.

For standard car groups the ERF(excess reduction fee) is NZ\$22.00 +GST per day. Your customer may purchase the Budget Protection Plan. This reduces the vehicle excess from NZ\$2,100 + GST to \$200 + GST.

For groups P,W,V and L the ERF(excess reduction fee) is NZ\$24.00 +GST per day. Your customer may purchase the Budget Protection Plan. This reduces the vehicle excess from NZ\$2,500 + GST to \$250 + GST.

This also includes **personal accident insurance, personal effects cover**, loss of keys replacement cover and a guaranteed replacement vehicle in the event of an accident (providing the customer does not breach the terms and conditions of the rental agreement).

Personal Accident Insurance (included in BPP)

As a service to our customers, the package includes Personal Accident Insurance (PAI) to provide you with additional ease of mind. You and any authorised driver are covered by Budget's PAI policy

while driving the vehicle, and the insurance cover is available to persons aged 15 to 70 years at the time of accidental death or personal injury.

Compensation to the driver injured whilst using a Budget vehicle covers:

- *Accidental Death
- *Loss of one or more limbs or eyes
- *Temporary total disablement for a period not exceeding fifty-two weeks from the happening of the event
- *Medical expenses

For a full list of our PAI Insurance terms and conditions, including sums insured and claim limits, please contact our Insurance Manager.

Personal Effects Cover (included in BPP)

As an additional service to our customers, the package also includes Personal Effects Cover (PEC), which covers you, any authorised driver and accompanying dependant family members for damage to or theft of your bags and personal effects, subject to the terms and conditions of our policy.

For full details of the policy including sums insured and claim limits, please contact our Insurance Manager.

Please note the policies above are reviewed annually on the 30th June and they may subject to change without notification.

ACC – Accident Compensation Corporation

The ACC administers New Zealand's accident compensation scheme, which provides personal injury cover for all New Zealand citizens, residents and temporary visitors to New Zealand. In return people do not have the right to sue for personal injury, other than for exemplary damages.

SERVICES AND ACCESSORIES

We are pleased to provide a range of value added services and accessories to make driving in New Zealand an easy and enjoyable experience.

Free Hotel Delivery

Budget will deliver to hotels within a 10 kilometre radius of any Budget location (between the hours of 8.00am and 4.00pm Monday to Friday and excluding public holidays). Special conditions may apply for deliveries outside these hours. Customers can take advantage of Budget's hotel/motel vehicle pickup service. On completion of the hire your customer is responsible for notifying Budget When the car is ready for pick up. Please note that all deliveries and pickups must be pre-booked.

Free Touring Maps

Budget provides detailed touring maps of New Zealand and the metropolitan areas of Auckland, Wellington and Christchurch. The maps are available free of charge at the time of vehicle pick-up. Budget staff are happy to assist with local information on the best routes to the required travel destination.

Safe Driving Information

Budget offers its overseas guests a guide to safe driving in New Zealand. This is available on our website www.budget.co.nz/tipsandguidance. The material is printed in English, German, French, Spanish, Chinese and Japanese and covers road rules and signs, city and rural driving conditions, accident assistance and driving hints and suggestions.

Emergency Road Side Service

Budget offers 24 hour emergency roadside service throughout the country. All Budget customers can call our 0800 500 222 toll free number in the event of a breakdown. Our after hours emergency service will ensure the vehicle is either fixed or replaced if required. This roadside assistance is provided by the Automobile Association (AA) and is provided free to the customer and is available 24/7.

Can be found in the Rental Agreement Wallet.

The customer has to have following information ready for the Budget operator.

- Their Name
- Make, model of vehicle
- Registration Number
- Budget Rental Agreement Number
- Exact location of vehicle
- Nature of breakdown
- Contact phone number

Budget Roadside service applies to

- Mechanical breakdown or malfunction
- Replacement of wheels and tyres
- Flat or faulty batteries
- Lockout or lost keys
- Replacement of fuel

Budget Roadside service does not apply to

- Accidents
- Unattended vehicles
- Vehicles bogged down on other than public or formed roads, e.g. beaches, forest tracks etc
- Vehicles whilst trapped in extreme conditions, i.e snow, flooding, road slips etc
- The cost of any vehicle parts, e.g. starter motor
- Vehicles travelling on any roads listed as prohibited in the Budget Rental Agreement.

In the event that a customer has an accident they should:

- Get in contact with the closest branch and explain the details of the accident
- The branch will then make decision of towing, replacing or not replacing the car
- The customer needs to fill in the accident report as soon as possible
- The customers excess will be charged whether at fault or not
- If a third party is responsible for accident, Budget will replace the car. If the car is written off it may or may not be replaced. This is at Budget's discretion.

Accessories (all costs are subject to change)

Budget Rent a Car offers a range of accessories. Simply indicate your client's choice of accessories on your reservation. As a guide for the accessories available, please refer to the table below. Please note that these details are subject to change without notice.

| CODE | ACCESSORY | COST IN NZ\$ | AVAILABILITY |
|------|--|--|--|
| BS | Baby Seats 6 months - 3 years | \$35.00 + GST per hire per island | Must be pre-booked |
| BO | Booster Seat (forward facing) 3 years + | \$35.00 + GST per hire per island | Must be pre-booked |
| SR | Ski Racks hold 5 sets of skis | \$10.00 + GST per day Maximum charge: \$60.00 + GST per hire | Available at all South island locations except Blenheim. (These can be freesold) |
| SC | Snow Chains | \$10.00 + GST per day Maximum charge \$60.00 + GST per hire | Available all South Island locations. (These can be freesold for Group ECMR – FWAR vehicles only.) Note : Chains are not available |

| | | | |
|--|--|--|-------------|
| | | | for LVMN's. |
|--|--|--|-------------|

Please note: Baby seats and booster seats are not bolted to the vehicle and are secured with seatbelts. Privately owned baby capsules may be secured by utilising the vehicle's seatbelts.

Please note: Accessory fees are charged per vehicle initiation i.e. Auckland to Wellington - 1 charge applies, Picton to Christchurch - 2 charges' applies.

OTHER TERMS AND CONDITONS

Rates

All rates are calculated on a 24-hour period. The pickup date of each rental determines the applicable seasonal rate to be charged for the duration of the hire. For updated rates, please contact the Sales and Marketing Department. For information on insurance excess and excess waivers, please refer to your rate sheet.

Airport & Ferry Collection Fee

An Airport & Ferry collection fee of NZ\$22 + GST is payable on all rentals, PICKED UP or DROPPED OFF at any commercial New Zealand airport and from the inter-island ferry terminals in Wellington and Picton.

This is to be paid direct by the customer to Budget Rent a Car, at the commencement of hire. This fee is ONLY PAYABLE ONCE for each rental. For example a customer will only pay \$22+GST once on a Multi Island Hire.

Minimum Rental

The minimum rental for any Budget vehicle is three consecutive days. The 24 hour period from the time the vehicle is collected is considered a day.

Rental Extensions

Should the renter wish to extend the rental, it is recommended that such a request be made at the renting Budget office as soon as possible so that every effort can be made to accommodate the request. This will be dependent upon the rebooking of that particular vehicle. Any extension of rental must be paid direct to the nearest Budget depot prior to the extended rental period commencing.

Return of Vehicle

The return of a vehicle prior to the nominated date does not entitle the renter to any refund on the unused portion of the originally agreed rental cost. For charges due to a late drop off, please refer to the table following.

| Returned Time after Scheduled Drop-off | 0 - 59 minutes | 1 - 1:59 hours | 2 - 2:59 hours | 3 - 3:59 hours |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
| Proportion of Daily Rate Charged | Free | 1/3 | 2/3 | 3/3 |

If a vehicle is dropped off more than 3 hours after the designated time, a further full day's charge will be made. In the case of pre-paid voucher hires, the relevant amount will be collected on a gross basis direct from the client.

Bond / Deposit

All New Zealand rentals require a NZ\$150 (inclusive of GST) security bond to be paid at the commencement of the rental. The bond can be paid by any major international credit card (American Express, Visa, Mastercard or Diners Club). **The bond can be paid in cash in New Zealand Dollars but the cash total will need to cover total excess being \$2100 + GST.** Any additional charges over and above what has been included in the prepaid voucher will be collected direct from the customer e.g. petrol, extra protection packages, additional hours etc.

Please Note:

In the event of an accident or damage to a vehicle, Budget Rent a Car reserves the right to terminate the hire immediately and take possession of the vehicle. A refund for the remainder of the terminated hire will be made, once the client has made a claim through the original booking agent/wholesaler.

RESERVATIONS**Office hours and contact details for information & reservations:**

Gazelle World Wave – Belgium or any Belgian Travel agency.
Daily from 0900 to 1800hrs, closed Sundays and public holidays.
Phone: +32.89.849830
E-mail: info@gazelleworldwave.be
Website: www.gazelleworldwave.com

Note:

Terms and Conditions and Rates are governed by the complete “Rental Agreement” as provided at time of check-out. Our Reservations staff will respond promptly to your enquiries and provide booking confirmations within 24 hours.

Free Sale

All car groups (MCMR – FDAR) are available on a free sale basis. This arrangement allows you to confirm a reservation to your customer without having to check for availability with Budget. To enable us to keep track of the inventory already sold, Budget needs to be notified of your free sell reservations within 24 hours after you have confirmed the booking to the client. Any stop sale notices will automatically negate the free sale for the vehicle categories and locations specified in the stop sale.

Request

All reservations for FWAR, minibuses, 4WD's and speciality vehicles are on a request basis. This means that vehicle availability must be confirmed by Budget Rent a Car, before a confirmation to your customer can be issued. We will endeavour to reply to you within 24hours. Stop sale notices or close out dates may be issued at peak periods for specific vehicle categories.

Refunds

No refund is given for any unused rental days. Refunds may only be considered in extreme circumstances such as a death in the family or major illness. In these instances requests for refunds must be made in writing to the tour operator from the customer. Budget reserves the right to exercise its sole discretion on such requests.

Reservations Checklist

When making your reservation, check that you provide the following 11 points:

- A. Client name
- B. Type of vehicle required (please use booking codes where possible)
- C. Date and time of pick up
- D. Location for client pick up - flight details if at airport or address for hotel/motel delivery if applicable
- E. Date and time of vehicle return
- F. CROSS OVER DATES if Multi Island Hire
- G. Location for vehicle return
- H. Number of passengers (number of adults and children)
- I. Rate quoted
- K. BCD quoted
- L. Agency ID

Budget's confirmation of the enquiry/booking will confirm all charges excluding fuel and any sundry charges which are payable by the renter in New Zealand on collection of the vehicle. The Airport Ferry Fee may be confirmed but it is payable by renter in New Zealand.

HOW TO BOOK ON-LINE

- Enter our website address www.gazelleworldwave.com (you can also access the site by navigating to it from our main site).

PAYMENT

With voucher, issued by Gazelle World Wave – Kinrooi – Belgium

